

SHIP

Based on Helpful Contacts - Agency List By Organization

| State | Organization Name | Agency Name | Local Phone |
|-----------------|---|---|----------------|
| Alaska | SHIP -- State Health Insurance Assistance Program | Alaska State Health Insurance Assistance Program (SHIP) | (907) 269-3680 |
| Alabama | Ombudsman | State Health Insurance Assistance Program (SHIP) | (334) 242-5743 |
| Alabama | SHIP -- State Health Insurance Assistance Program | State Health Insurance Assistance Program (SHIP) | (334) 242-5743 |
| Arkansas | SHIP -- State Health Insurance Assistance Program | Senior Health Insurance Information Program (SHIIP) | (501) 371-2782 |
| Arizona | SHIP -- State Health Insurance Assistance Program | Arizona State Health Insurance Assistance Program | (602) 542-6595 |
| California | SHIP -- State Health Insurance Assistance Program | California Health Insurance Counseling & Advocacy Program (HICAP) | |
| Colorado | SHIP -- State Health Insurance Assistance Program | Senior Health Insurance Assistance Program (SHIP) | (303) 629-4940 |
| Connecticut | SHIP -- State Health Insurance Assistance Program | CHOICES | (860) 424-5274 |
| Washington D.C. | SHIP -- State Health Insurance Assistance Program | Health Insurance Counseling Project (HICP) | (202) 739-0668 |
| Delaware | SHIP -- State Health Insurance Assistance Program | ELDERinfo | (302) 674-7364 |

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| Local Phone Extension | Local Phone Notes |
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| Local TDD | Local TDD Extension |
|----------------|---------------------|
| (907) 269-3691 | |
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| | |
| (303) 894-7880 | |
| | |
| (202) 973-1079 | |
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SHIP

Based on Helpful Contacts - Agency List By Organization

| Tollfree Phone | Tollfree Extension |
|----------------|--------------------|
| (800) 478-6065 | |
| (800) 243-5463 | |
| (800) 243-5463 | |
| (800) 224-6330 | |
| (800) 432-4040 | |
| (800) 434-0222 | |
| (888) 696-7213 | |
| (800) 994-9422 | |
| (800) 336-9500 | |

SHIP

Based on Helpful Contacts - Agency List By Organization

| Tollfree Instate? | Tollfree Phone Notes |
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|  | |
|  | |
|  | 1-800-AGELINE |
|  | |
|  | Spanish available upon request |
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Based on Helpful Contacts - Agency List By Organization

| Tollfree TDD | Tollfree TDD Extension |
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Based on Helpful Contacts - Agency List By Organization

| Spanish Phone | Spanish Phone Extension |
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| | |
| (866) 665-9668 | |
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| Address | Address2 | Agency Notes |
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| | | |
| | | Connecticut Program for Health Insurance Assistance, Outreach, Information & Referral Counseling and Eligibility Screening |
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SHIP

Based on Helpful Contacts - Agency List By Organization

| E-mail Address | Web Address |
|--|---|
| judith.bendersky@alaska.gov | http://medicare.alaska.gov |
| ageline@adss.alabama.gov | http://www.alabamaageline.gov |
| ageline@adss.alabama.gov | http://www.alabamaageline.gov |
| insurance.shiip@arkansas.gov | http://insurance.arkansas.gov/seniors/homepage.htm |
| aleach@azdes.gov | http://www.azdes.gov/aaa/programs/ship |
| hicap@aging.ca.gov | http://www.aging.ca.gov/HICAP |
| ship@dora.state.co.us | http://www.dora.state.co.us/insurance/senior/senior.htm |
| agingservices.dss@ct.gov | http://www.ct.gov/agingservices |
| | http://dcoa.dc.gov/dcoa.site/default.asp |
| elderinfo@state.de.us | http://delawareinsurance.gov/departments/elder/eldindex.shtml |

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|---------------|---|---|----------------|
| Florida | SHIP -- State Health Insurance Assistance Program | Serving Health Insurance Needs of Elders (SHINE) | (850) 414-2060 |
| Georgia | SHIP -- State Health Insurance Assistance Program | GeorgiaCares | (404) 657-5258 |
| Guam | SHIP -- State Health Insurance Assistance Program | Guam Medicare Assistance Program (GUAM MAP) | (671) 735-7388 |
| Hawaii | SHIP -- State Health Insurance Assistance Program | Sage PLUS | (808) 586-7299 |
| Iowa | SHIP -- State Health Insurance Assistance Program | Senior Health Insurance Information Program (SHIIP) | (515) 281-6867 |
| Idaho | SHIP -- State Health Insurance Assistance Program | Senior Health Insurance Benefits Advisors (SHIBA) | (208) 334-4352 |
| Illinois | SHIP -- State Health Insurance Assistance Program | Senior Health Insurance Program (SHIP) | (217) 785-9021 |
| Indiana | SHIP -- State Health Insurance Assistance Program | State Health Insurance Assistance Program (SHIP) | (765) 608-2318 |
| Kansas | SHIP -- State Health Insurance Assistance Program | Senior Health Insurance Counseling for Kansas (SHICK) | (316) 337-7386 |
| Kentucky | SHIP -- State Health Insurance Assistance Program | State Health Insurance Assistance Program (SHIP) | (502) 564-6930 |
| Louisiana | SHIP -- State Health Insurance Assistance Program | Senior Health Insurance Information Program (SHIIP) | (225) 342-5301 |
| Massachusetts | SHIP -- State Health Insurance Assistance Program | Serving Health Information Needs of Elders (SHINE) | (617) 727-7750 |
| Maryland | Ombudsman | Senior Health Insurance Assistance | (410) 767-1100 |

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or (671) 735-7390

SHIP

Based on Helpful Contacts - Agency List By Organization

(404) 657-1929

(671) 735-7415

(217) 524-4872

SHIP

Based on Helpful Contacts - Agency List By Organization

(800) 963-5337

(800) 669-8387

(888) 875-9229

(800) 351-4664

(800) 247-4422

(800) 548-9034

(800) 452-4800

(800) 860-5260

(877) 293-7447

(800) 259-5301

(800) 243-4636

(800) 243-3425

SHIP

Based on Helpful Contacts - Agency List By Organization



(800) AGE-INFO



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| information@elderaffairs.org | http://www.FloridaShine.org |
| | http://www.dhr.georgia.gov |
| joleen.almandres@dphss.guam.gov | http://www.dphss.guam.gov/ |
| eoahawaii@doh.hawaii.gov | http://hawaii.gov/health/eoa |
| shiip@iid.state.ia.us | http://www.shiip.state.ia.us/ |
| genii.hamilton@doi.idaho.gov | http://www.doi.idaho.gov |
| SHIP@idfpr.com | http://www.idfpr.com |
| cstclair@doi.state.in.us | http://www.medicare.in.gov |
| wwwmail@aging.ks.gov | http://www.agingkansas.org |
| | http://www.chfs.ky.gov/dail/ship.htm |
| vdufrene@ldi.state.la.us | http://www.lidi.state.la.us |
| marion.g.aspinall@state.ma.us | http://www.800ageinfo.com |
| | http://www.mdoa.state.md.us |

SHIP

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|----------------|---|---|----------------|
| d | | Program (SHIP) | |
| Maryland | SHIP -- State Health Insurance Assistance Program | Senior Health Insurance Assistance Program (SHIP) | (410) 767-1100 |
| Maine | SHIP -- State Health Insurance Assistance Program | Maine State Health Insurance Assistance Program (SHIP) | (207) 287-9200 |
| Michigan | SHIP -- State Health Insurance Assistance Program | MMAP, Inc. | |
| Minnesota | SHIP -- State Health Insurance Assistance Program | Minnesota State Health Insurance Assistance Program/Senior LinkAge Line | |
| Missouri | SHIP -- State Health Insurance Assistance Program | CLAIM | (573) 817-8320 |
| Mississippi | Ombudsman | MS State Health Insurance Assistance Program (SHIP) | (601) 359-4929 |
| Mississippi | SHIP -- State Health Insurance Assistance Program | MS State Health Insurance Assistance Program (SHIP) | (601) 359-4929 |
| Montana | Home Health Agency | Montana State Health Insurance Assistance Program (SHIP) | (406) 444-2099 |
| Montana | SHIP -- State Health Insurance Assistance Program | Montana State Health Insurance Assistance Program (SHIP) | |
| North Carolina | SHIP -- State Health Insurance Assistance Program | Seniors' Health Insurance Information Program (SHIIP) | (919) 807-6900 |
| North Dakota | SHIP -- State Health Insurance Assistance Program | Senior Health Insurance Counseling (SHIC) | (701) 328-2440 |
| Nebraska | SHIP -- State Health Insurance Assistance | Nebraska Senior Health Insurance | (402) 471-2201 |

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[Redacted]

TDD/TTY available upon request

[Redacted]

[Redacted]

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SHIP

Based on Helpful Contacts - Agency List By Organization

(410) 767-1083

(919) 715-0319

SHIP

Based on Helpful Contacts - Agency List By Organization

(800) 243-3425

(877) 353-3771

(800) 803-7174

(800) 333-2433

(800) 390-3330

(800) 948-3090

(800) 948-3090

(800) 762-4618

(800) 551-3191













(800) 443-9354

(800) 247-0560

(800) 234-7119

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| webmail@ooa.state.md.us | http://www.mdoa.state.md.us |
| BEAS.Webmaster@maine.gov | http://www.maine.gov/dhhs/oes/hia/p/index.shtml http://mmapinc.org |
| senior_linkage@mail.state.mn.us | http://www.mnaging.org/ |
| claim@primaris.org | http://www.missouricclaim.org |
| carolyn.sampson@mdhs.ms.gov | http://www.mdhs.state.ms.us/aas_info.html#MICAP http://www.mdhs.state.ms.us/aas_ship.html |
| | http://www.dphhs.mt.gov |
| keverman@mt.gov | http://www.dphhs.mt.gov/sltc/index.htm |
| shiip@ncdoi.net | http://www.ncdoi.com/SHIIP/shiip_contact.asp |
| ndshic@nd.gov | http://www.state.nd.us/ndins/ |
| shiip@doi.state.ne.us | http://www.doi.ne.gov/shiip |

SHIP

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| a | Program | Information Program (SHIIP) | |
|---------------|---|---|----------------|
| New Hampshire | SHIP -- State Health Insurance Assistance Program | NH SHIP - ServiceLink Resource Center | |
| New Jersey | Home Health Agency | State Health Insurance Assistance Program (SHIP) | (609) 633-8991 |
| New Jersey | Nursing Home State Survey Agency | State Health Insurance Assistance Program (SHIP) | (609) 633-8991 |
| New Jersey | SHIP -- State Health Insurance Assistance Program | State Health Insurance Assistance Program (SHIP) | (877) 222-3737 |
| New Jersey | State Health Departments | State Health Insurance Assistance Program (SHIP) | (609) 292-7837 |
| New Mexico | SHIP -- State Health Insurance Assistance Program | Benefits Counseling Program | (505) 476-4846 |
| Nevada | SHIP -- State Health Insurance Assistance Program | State Health Insurance Assistance Program (SHIP) | (702) 486-3478 |
| New York | SHIP -- State Health Insurance Assistance Program | Health Insurance Information Counseling and Assistance Program (HIICAP) | (800) 342-9871 |
| Ohio | SHIP -- State Health Insurance Assistance Program | Ohio Senior Health Insurance Information Program (OSHIIP) | (614) 644-3458 |
| Oklahoma | SHIP -- State Health Insurance Assistance Program | Senior Health Insurance Counseling Program (SHIP) | (405) 521-6628 |
| Oregon | SHIP -- State Health Insurance Assistance Program | Senior Health Insurance Benefits Assistance (SHIBA) | (503) 378-2014 |

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(614) 644-3745

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SHIP

Based on Helpful Contacts - Agency List By Organization

(866) 634-9412

(800) 792-9770

(800) 792-9770

(800) 792-8820

(800) 367-6543

(800) 432-2080

(800) 307-4444

(800) 701-0501

(800) 686-1578

(800) 763-2828

(800) 722-4134

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|--|---|
| shiip@doi.state.ne.us | |
| kdermon@dhhs.state.nh.us | http://www.servicelink.org |
| | http://www.state.nj.us/health/ |
| | http://www.state.nj.us/health |
| | http://www.state.nj.us/health/senior/ship.shtml |
| | http://www.state.nj.us/health/index.shtml |
| carlos.moya@state.nm.us | http://www.nmaging.state.nm.us |
| kalopan@aging.nv.gov | http://www.nvaging.net |
| NYSOFA@ofa.state.ny.us | http://www.aging.ny.gov/ |
| oshiipmail@ins.state.oh.us | http://www.ohioinsurance.gov/ |
| cindybrown@insurance.state.ok.us | http://www.oid.state.ok.us |
| shiba.oregon@state.or.us | http://oregonshiba.org/ |

SHIP

Based on Helpful Contacts - Agency List By Organization

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| Pennsylvania | SHIP -- State Health Insurance Assistance Program | APPRISE | |
| Puerto Rico | SHIP -- State Health Insurance Assistance Program | State Health Insurance Assistance Program (SHIP) | (787) 721-6121 |
| Rhode Island | SHIP -- State Health Insurance Assistance Program | Senior Health Insurance Program (SHIP) | (401) 462-4444 |
| South Carolina | SHIP -- State Health Insurance Assistance Program | (I-CARE) Insurance Counseling Assistance and Referrals for Elders | (803) 734-9900 |
| South Dakota | SHIP -- State Health Insurance Assistance Program | Senior Health Information & Insurance Education (SHIINE) | (605) 333-3314 |
| Tennessee | SHIP -- State Health Insurance Assistance Program | TN SHIP | (615) 741-2056 |
| Texas | CHIP -- Children's Health Insurance Program | TexCare Partnership | |
| Texas | SHIP -- State Health Insurance Assistance Program | Health Information Counseling and Advocacy Program (HICAP) | |
| Utah | Ombudsman | Senior Health Insurance Information Program (SHIP) | (801) 538-3910 |
| Utah | SHIP -- State Health Insurance Assistance Program | Senior Health Insurance Information Program (SHIP) | (801) 538-3910 |
| Virginia | SHIP -- State Health Insurance Assistance Program | Virginia Insurance Counseling and Assistance Program (VICAP) | (804) 662-9333 |
| Virgin Islands | CHIP -- Children's Health Insurance Program | Virgin Islands Bureau of Health Insurance and Medical Assistance | (340) 714-4354 |
| Virgin | SHIP -- State Health Insurance Assistance | Virgin Islands State Health | (340) 772-7368 |

SHIP

Based on Helpful Contacts - Agency List By Organization

TDD/TTY - 711 (In-State Only)

or 804.662.9334

340.714.4354 (St. Thomas)

SHIP

Based on Helpful Contacts - Agency List By Organization

(401) 462-0740

(615) 532-3893

SHIP

Based on Helpful Contacts - Agency List By Organization

(800) 783-7067

(877) 725-4300

(800) 868-9095

(800) 536-8197

(877) 801-0044

(800) 647-6558

(800) 252-9240

(877) 424-4640

(877) 424-4640

(800) 552-3402

SHIP

Based on Helpful Contacts - Agency List By Organization

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|  | San Juan (Ponce 1-877-981-7735, Mayagüez 1-800-981-0056) |
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| |
| 2300 W 46th St |
| Health and Human Services Commission |
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Based on Helpful Contacts - Agency List By Organization

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|--|---|
| aging@state.pa.us | http://www.aging.state.pa.us |
| Apujol@ogave.gobierno.pr | http://www.ogave.gobierno.pr |
| adrc@dea.state.ri.us | http://adrc.ohhs.ri.gov |
| askus@aging.sc.gov | http://www.aging.sc.gov |
| shiine@cfag.org | http://www.shiine.net |
| shannon.jones@tn.gov | http://www.state.tn.us/comaging/ |
| | http://www.chipmedicaid.org |
| patsy.fernandez@dads.state.tx.us | http://www.dads.state.tx.us |
| DAAS@utah.gov | http://www.hsdaas.utah.gov/insurance_programs.htm |
| DAAS@utah.gov | http://www.hsdaas.utah.gov/insurance_programs.htm |
| aging@vda.virginia.gov | http://www.vda.virginia.gov |
| | http://ltg.gov.vi/vi-ship-medicare.html |
| tichi25@yahoo.com | http://www.ltg.gov.vi |

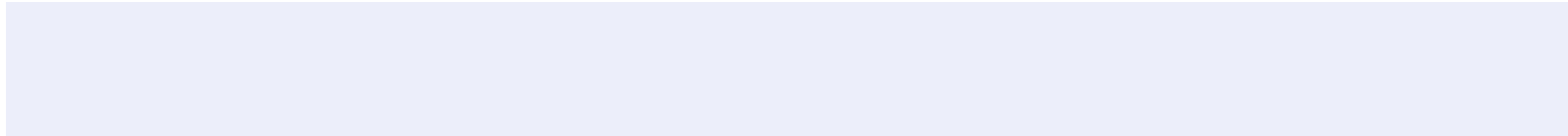
SHIP

Based on Helpful Contacts - Agency List By Organization

| Islands | Program | Insurance Assistance Program (VISHIP) | |
|---------------|---|---|----------------|
| Vermont | SHIP -- State Health Insurance Assistance Program | State Health Insurance Assistance Program (SHIP) | (802) 748-5182 |
| Washington | SHIP -- State Health Insurance Assistance Program | Statewide Health Insurance Benefits Advisors (SHIBA) Helpline | |
| Wisconsin | SHIP -- State Health Insurance Assistance Program | Wisconsin SHIP (SHIP) | (608) 267-3201 |
| West Virginia | Ombudsman | West Virginia State Health Insurance Assistance Program (WV SHIP) | (304) 558-3317 |
| West Virginia | SHIP -- State Health Insurance Assistance Program | West Virginia State Health Insurance Assistance Program (WV SHIP) | (304) 558-3317 |
| Wyoming | SHIP -- State Health Insurance Assistance Program | Wyoming State Health Insurance Information Program (WSHIIP) | (307) 856-6880 |

SHIP

Based on Helpful Contacts - Agency List By Organization



SHIP

Based on Helpful Contacts - Agency List By Organization

(360) 586-0241

SHIP

Based on Helpful Contacts - Agency List By Organization

(800) 642-5119

(800) 562-6900

(800) 242-1060

(877) 987-4463

(877) 987-4463

(800) 856-4398

SHIP

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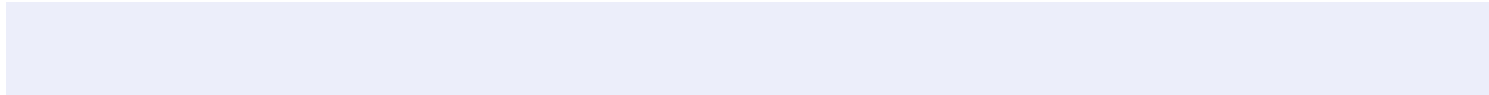
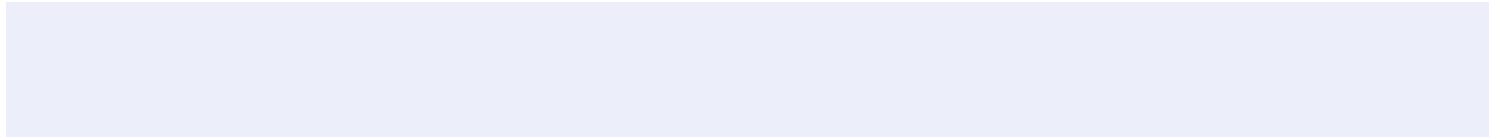


or 866-456-8211 or 800-926-4862



SHIP

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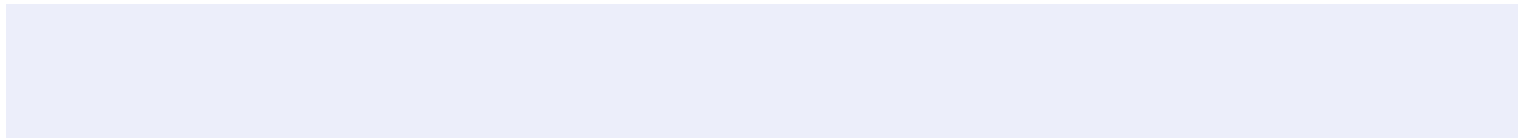


SHIP

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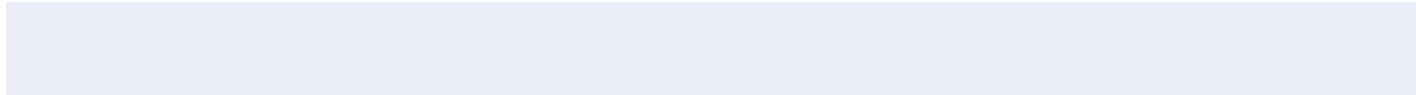
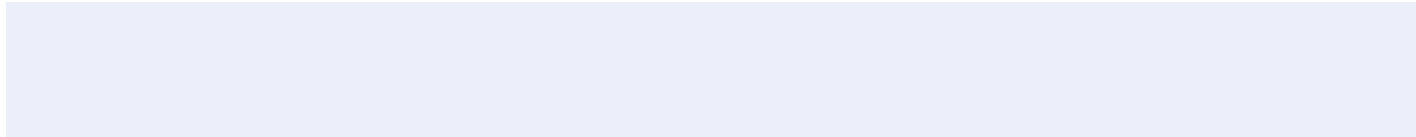


(888) 701-1255



SHIP

Based on Helpful Contacts - Agency List By Organization



SHIP

Based on Helpful Contacts - Agency List By Organization

| | |
|--|---|
| tichi25@yahoo.com | |
| judithcrawford@usa.net | http://www.medicarehelpvt.net/ |
| SHIBAHelpLine@oic.wa.gov | http://www.insurance.wa.gov |
| DHFSDLTCaging@dhfs.state.wi.us | http://www.dhfs.state.wi.us/aging/SHIP.htm |
| mmeeks@wvseniorservices.gov | http://www.wvship.org |
| marcia.d.meeks@wv.gov | http://www.wvship.org |
| jhacklem@wyoming.com | http://www.wyomingseniors.com/ |